



How to Refer Patients to PursueCare

Referring patients to PursueCare for substance use disorder treatment is simple and secure. Choose the method that works best for you:



Online Referral Form

Submit referrals directly via our HIPAA-compliant online form at pursuecare.com/intake/



Phone

Call us directly to refer or consult on a referral at 866.744.1930



Fax

Send referrals via fax to 860.706.8173



Email

Send referrals via email to referrals@pursuecare.com



Partner Portal

Log in to our Partner Portal to submit referrals and chat live with our team at pursuecare.com/portal

To facilitate timely and effective coordination with the patient, please provide as much demographic information and relevant medical history as possible. If certain details are unavailable, our team will follow up directly with the patient to obtain the necessary information to initiate their care.



? **What services does PursueCare offer?**

We offer comprehensive **outpatient virtual addiction treatment for individuals struggling with alcohol, opioids, stimulants**, and other addictive substances. Treatment may include:

- Medication-assisted treatment (MAT)
- Therapy and counseling
- FDA-authorized prescription digital therapeutics for 24/7 recovery support
- Psychiatric medication management
- Case management and care coordination
- STI testing and treatment
- Pharmacy services

? **How quickly can patients be seen after a referral is made?**

PursueCare is available to intake patients from 9 a.m. to 7 p.m. EST. In most cases, patients can be evaluated by a medical provider on the same day, often while on-site at your facility. If an immediate assessment isn't possible or desired, our patient access team will follow up directly with the patient to schedule care.

? **What insurances does PursueCare accept?**

We work with most commercial insurance plans, as well as Medicare and Medicaid. For patients that are uninsured or underinsured, we also offer affordable self-pay options. Our patient access specialists work with patients to help understand coverage and payment options.

? **Who do I contact with questions about a referral?**

You can reach our referrals team at referrals@pursuecare.com or call 866.744.1930 for any inquiries or follow-up.

About PursueCare

PursueCare provides personalized virtual addiction treatment for individuals across states (CT, KY, ME, NH, OH, and WV). Our mission is to increase access to chronic care through telehealth. Patients engage with a multi-disciplinary team providing medical care, counseling, psychiatry, and pharmacy. FDA-authorized digital cognitive behavioral therapy, RESET® and RESET-O®, supports recovery 24/7. We accept private insurance, Medicare, and Medicaid.

Learn more at www.pursuecare.com and www.reachforreset.com.