PursueCare™

✚ How Medical Staff Can Refer Patients

Portal: A unique portal can be accessed on-site via PursueCare iPads or any web browser by visiting **https://www.pursuecare.com/portal**

Electronic intake form: This can be accessed from any browser at **https://www.pursuecare.com/intake/**

Email: Referrals@PursueCare.com

Phone: 866-744-1930 or **Fax:** 860-469-2555

While on site, patients can be referred and connected directly with PursueCare staff from their phone or a PursueCare iPad. You can also schedule sessions in advance if you know a patient with specific needs will be on site on a certain day/time. **When in doubt, call 866-744-1930 or email our Care Coordinators at care@pursuecare.com. They can triage needs during your business hours.**

✚ Information We Need From You

Ideally, we prefer as much demographic info and medical history as possible. The portal intake form is easy to complete and allows you to attach additional information such as records.

Ultimately, if you cannot provide information that is OK. **We will do the work to get what we need.**

✚ How Patients Can Get Started On Their Own

We strongly recommend directly connecting patients while they are in your presence. This ensures continuity and produces better outcomes. If you conduct any screening, brief interview, and referral to our treatment ("SBIRT") while the patient is on-site, it is a billable event for many insurances.

If that's not possible, talk them through starting addiction and/or mental health treatment. Let them know they can do it from home on their phone. Provide patients with our instructional card and brochure for getting started.

✚ When is PursueCare available and how quickly can patients be seen?

PursueCare is available during your business hours and patients can be seen by a care coordinator and/or assessed by clinical staff on the same day, often while they are still on site. If patients cannot be assessed immediately, PursueCare coordinators will set them up for care at home.